



WESTERN NEW YORK
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12/25/2023



Important information about your provider

Why you are receiving this	Effective 02/07/2024, WNY IMMEDIATE CARE LLC is no longer in the HIGHMARK BCBSWNY provider network.
What you need to know	Your plan requires you to choose a primary care provider (PCP). Having a PCP will help you manage care and pay the lowest possible costs.
What you need to do	You can update us with your PCP by logging into your personal account at bcbswny.com or by calling us at the customer service number on the back of your member ID card.
Additional information	<p>After choosing a new PCP:</p> <ul style="list-style-type: none"> • You should arrange for your medical records to be transferred. <p>Continuing your prescriptions</p> <ul style="list-style-type: none"> • If you have prescription drug coverage, existing prescriptions will be covered. New prescriptions will need to be written by your new PCP • Any prescriptions written by a terminated provider will no longer be covered. Please review any medications with your new PCP. <p>Referrals for specialty care:</p> <ul style="list-style-type: none"> • If your plan requires a referral, you will need a new referral from your new PCP to continue any care you are currently receiving from a specialist.



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